

Bay of Plenty Regional Council rates information

Frequently asked questions

Who pays rates to Bay of Plenty Regional Council?

People who pay rates to a city or district council in the Bay of Plenty must also pay rates to their Regional Council because they own a property which is in the region.

How are rates administered?

Bay of Plenty Regional Council sets and assesses rates through the budget process. This information is then sent to ratepayers' local councils which collect rates on our behalf, with the exception of minor river and drainage rates which are administered by the Regional Council.

Common questions for Bay of Plenty Regional Council:

- What do my rates pay for?
- How much of Bay of Plenty Regional Council's money come from rates?
- How are my rates worked out?
- What is a general rate?
- What is a UAGC?
- What is happening with targeted rates?
- What is the average rate paid?
- Minor rivers and drainage targeted rates: What are the payment options and invoice due dates? Are there penalties for not paying on time?
- How can I have my say about what Bay of Plenty Regional Council does?

Common questions for your local council:

- Payment options
- Invoice due dates and penalty dates
- Rateable values (Rotorua Lakes Council did revaluations for the 2018/19 rating year)
- Changing postal address
- Remission and postponement policies (Except for Environment Loan Repayment Scheme and Forestry and Bush remissions)
- Rating information databases

Local Council quick contact details:

- Kawerau District Council:
 - Phone: 07 306 9009
 - Email: kaweraudc@kaweraudc.govt.nz
 - Website: www.kaweraudc.govt.nz
 - Address: Ranfurly Court, Private Bag 1004, Kawerua, 3169
- Ōpōtiki District Council:
 - Phone: 07 315 3030
 - Email: info@odc.govt.nz
 - Website: www.odc.govt.nz
 - Address: 108, St John Street, P O Box 44, Ōpōtiki 3162
- Whakatāne District Council:
 - Phone: 07 306 0500
 - Email: information@whakatane.govt.nz
 - Website: www.whakatane.govt.nz
 - Address: Civic Centre, Commerce Street, Private Bag 1002, Whakatāne 3158
- Rotorua Lakes Council:
 - Phone: 07 348 4199
 - Email: information@whakatane.govt.nz
 - Website: www.rotorualakescouncil.nz
 - Address: Civic Centre, 1061 Haupapa Street, Rotorua 3010
- Tauranga City Council:
 - Phone: 07 577 7000
 - Email: info@tauranga.govt.nz
 - Website: www.tauranga.govt.nz
 - Address: 91 Willow Street, Private Bag 12022, Tauranga 3143
- Western Bay District Council:
 - Phone: 07 571 8008
 - Email: rates@westernbay.govt.nz
 - Website: www.westernbay.govt.nz
 - Address: Barkes Corner, Private Bag 12803, Greerton, Tauranga 3143
- Taupō District Council:
 - Phone: 07 376 0899 or 0800 ASK TDC (0800 275 832)
 - Email rates@taupo.govt.nz
 - Website: www.taupo.govt.nz
 - Address: 72 Lake Terrace, Private Bag 2005, Taupō 3352
- Bay of Plenty Regional Council:
 - Phone: 0800 884 880
 - Email rates@boprc.govt.nz
 - Website: www.boprc.govt.nz
 - Address: PO Box 364, Whakatāne 3158

What do my rates pay for?

You can find more information about the work we have planned in our Long Term Plan 2018-2028 which is available on our website www.boprc.govt.nz. The work in both the Long Term Plan 2018-2028 is grouped into these areas.

Integrated Catchment Management

This group of activities pays for Tauranga Harbour, Rotorua Lakes, Kaituna Catchment, Rangitaiki Catchment, and Eastern Catchments.

Flood Protection and Control

This group of activities pays for Rivers, Drainage and Flood Management.

Resource Regulation and Monitoring

This group of activities pays for Biosecurity, Air Quality, Resource Consents, Pollution Prevention and Maritime Operations.

Transportation

This group of activities pays for Sustainable Transport.

Regional Development

This group of activities pays for Regional Infrastructure, Regional Development and Regional Parks.

Regional Planning and Engagement

This group of activities pays for Regional Planning, Māori Policy, Kotahitanga / Strategic Engagement and Governance Services.

Emergency Management

This group of activities pays for Civil Defence Emergency Management.

Technical Services

This group of activities pays for Geospatial, Engineering, Data Services and Science

Major priorities include:

- Tauranga Harbour catchment;
- Rotorua Lakes programme;
- Water Management Programme;
- River Scheme sustainability; and
- Doing Business Better.

How much of Bay of Plenty Regional Council's money comes from rates?

Total operations for 2018/19 will cost \$133 million. A total of \$14 million will come from the Uniform Annual General Charge (UAGC) and \$12 million from land value general rates. A total of \$24 million will come from Target rates.

Total Operating funding for 2018/19

Annual Plan 2016/17	Annual Plan 2017/18		Long Term Plan 2018/19
\$20,467	\$22,950	General rates	\$25,728
\$15,866	\$16,034	Targeted rates	\$24,780
\$20,900	\$7,086	Dividends	\$31,300
\$8,935	\$25,600	Interest income	\$6,725
\$15,814	\$15,056	Operating grants and subsidies	\$22,870
\$11,865	\$11,388	Other revenue	\$9,229
\$93,847	\$98,114	Total	\$113,225

How are my rates worked out?

Your rates are worked out using a number of factors and may vary depending on the land value, land area, location and what work is to be done in your area.

Some rates are levied on all properties in the region, like the general rate which is based on your property land values, and the uniform annual general charge (UAGC), which is a fixed charge per rating unit. These rates are charged where there are region-wide benefits from an activity.

Targeted rates are charged when benefits received from an activity are specific and discrete to groups of ratepayers. Bay of Plenty Regional Council has identified four areas as delivering substantive benefits to specific groups of ratepayers.

These areas are:

- Rotorua Lakes that provides lakes protection and restoration benefits to properties within the Rotorua District.
- Rotorua Air Quality delivering better air quality to the Rotorua urban area.
- Passenger transport for Tauranga city and the Rotorua urban community by providing bus services.
- Rivers and Drainage schemes that protect livelihoods, property and the productivity of land within the region's flood-prone catchments.

What is a general rate?

The general rate is calculated using the land value of your property to pay for activities that benefit the region. This means that all rateable units in the Bay of Plenty Regional Council area have this charge.

Because revaluations of your property's value occur at different times across the region, this rate is charged on an equalised land value basis. This means the rate in the dollar charged for each local region will differ to take into account the timing of property revaluations. Your local city or district council, as Bay of Plenty Council's rating agent, organises the property revaluation process.

What is a Uniform Annual General Charge (UAGC)?

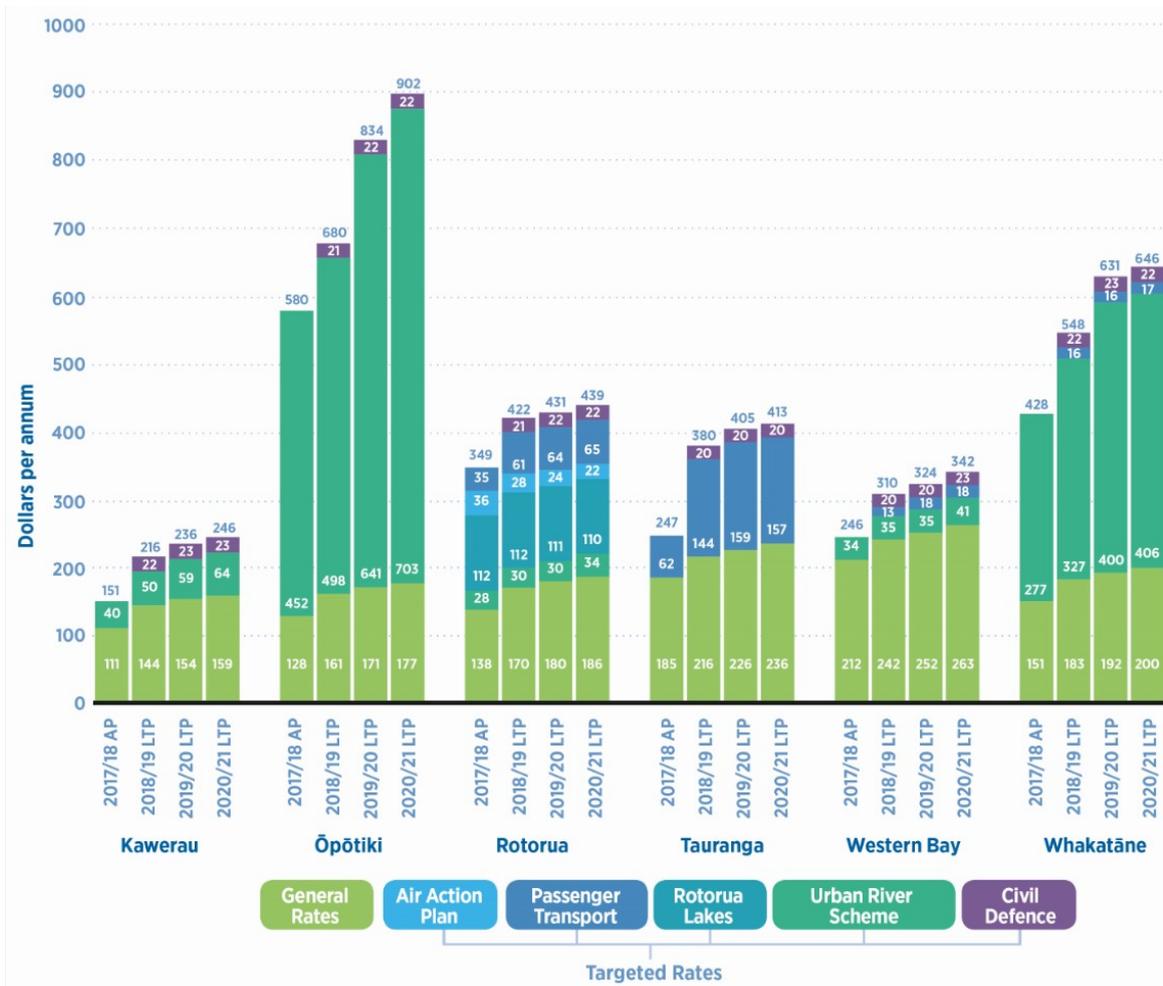
A UAGC is a fixed charge per rating unit to pay for activities that benefit the region. This means that all rateable units in the Bay of Plenty Regional Council area get this charge.

A UAGC is used when an activity delivers benefits to people rather than to a property.

What is the average rates paid?

Your rates will vary depending on several factors such as your properties land value, land area, location and what work is to be done in your area.

**Total Rates by Territorial Authority – Annual
Average Median Properties 1000m²**



What is happening with targeted rates?

Under the Long Term Plan 2018-2028 a number of ratepayers will continue to pay targeted rates.

Rotorua Lakes

Rotorua Lakes Catchment is funded from Central Government grants, targeted rates, general rates and investment income. The activity continues to focus on water quality and protection and restoration of the 12 Rotorua Lakes.

In 2012/2013 a forestry and bush remission policy was introduced for properties greater than 10 hectares, planted in exotic forest or covered in indigenous vegetation or wetlands with stock excluded. Qualifying rate units only pay the under-2 hectare rate. Applications for 2019/20 may be made in February and March 2019, with a closing date of 31 March 2019.

Rotorua Lakes targeted rates

Annual Plan 2016/17 ⁽¹⁾	Annual Plan 2017/18 ⁽¹⁾		Long Term Plan 2018/19 ⁽¹⁾
\$102.31	\$111.64	0 ha to 1.9999 ha	\$112.13
\$264.22	\$238.17	2 ha to 9.9999 ha	\$234.90
\$837.97	\$763.00	10 ha and over	\$750.24
\$2,974,437	\$3,572,516	Total revenue sought	\$3,604,441

(1) Annual dollars per rating unit including GST

Rotorua Air Quality

This activity is funded from targeted rates, general rates and investment income. This activity focuses on improving air quality in the Rotorua urban area. There are two targeted rates; Rotorua urban rating units are levied a fixed charge, and a voluntary targeted rate is levied for properties that have taken out a loan on a new clean heat appliance.

In 2018/19 there is a remission available for low income households which qualify for the Central Government rate rebate scheme. We will notify you if you qualify for a clean heat remission on your targeted rates, or contact our office by emailing info@boprc.govt.nz, or phoning 0800 884 880.

Rotorua Air Quality targeted rates (excluding clean heat rates)

Annual Plan 2016/17 ⁽¹⁾	Annual Plan 2017/18 ⁽¹⁾		Long Term Plan 2018/19 ⁽¹⁾
\$19.11	\$36.24	Air Quality	\$27.72
\$419,344	\$794,808	Total	\$609,390

(1) Annual dollars per rating unit including GST

Passenger transport

The funding for passenger services is a mix of Central Government funding, bus fares, general rates, investment income and targeted rates.

The Land Transport Management Act 2003 has been amended to implement Central Government's Public Transport Model. A total of 90 percent of NZ Transport Agency's (NZTA) public transport funding will be directed toward where traffic congestion is greatest – Auckland, Wellington and Christchurch. Despite this, Bay of Plenty Regional Council has gained funding approval to add services to Tauranga City's bus routes. Council will continue to monitor developments in NZTA funding as part of the Annual Plan 2019/20 process.

Passenger Transport targeted rates

Annual Plan 2016/17 ⁽¹⁾	Annual Plan 2017/18 ⁽¹⁾		Long Term Plan 2018/19 ⁽¹⁾
\$62.05	\$62.05	Tauranga City	\$137.13
\$34.55	\$34.55	Rotorua Urban	\$63.93
		Western Bay District	\$14.39
		Gisborne District	\$15.93
\$3,917,980	\$4,154,323	Total	\$4,154,323

(1) Annual dollars per rating unit including GST

Rivers Drainage and Flood Management

The high costs of repairing damage to the region's river schemes has raised questions around whether the current levels of service, scheme management and growing scheme funding requirements are sustainable into the future. Council will review levels of service on an on-going basis.

The targeted rates are set based on where the land is situated and the benefits received and/or services provided. The rates can be a combination of site and land area charges or just land area charges. A single rating unit may have more than one targeted rate charge, depending on where the land is situated within the river scheme catchment.

River scheme targeted rate revenue

Annual Plan 2016/17 ⁽¹⁾	Annual Plan 2017/18 ⁽¹⁾		Long Term Plan 2018/19 ⁽¹⁾
\$2,016,365	\$2,016,366	Kaituna Catchment Control Scheme	\$2,096,484
\$3,166,849	\$3,166,849	Rangitāiki-Tarawera Rivers Scheme	\$3,888,770
\$1,840,727	\$1,845,919	Whakatāne-Tauranga Rivers Scheme	\$1,993,592
\$1,260,040	\$1,260,040	Waioeka-Otara Rivers Scheme	\$1,335,642
\$965,231	\$965,230	Rangitāiki Drainage Scheme	\$1,155,911
\$700,074	\$366,045	Minor Rivers and Drainage Schemes	\$1,155,536
\$9,828,812	\$9,620,449	Total	\$11,625,934

(1) Annual dollars per rating unit including GST

Rivers, Drainage and Flood Management targeted rates – rural examples

Annual Plan 2016/17 ⁽¹⁾	Annual Plan 2017/18 ⁽¹⁾		Long Term Plan 2018/19 ⁽¹⁾
\$28,269	\$28,283	Lower Kaituna (Class A1P) for 135ha farm	\$29,414
\$29,146	\$29,642	Rangitāiki-Tarawera (Class A1) for 135 ha farm (including average drainage and pump rates)	\$40,525
\$26,408	\$26,423	Whakatāne-Tauranga (Class A1) for 135 ha farm (including average drainage rates)	\$39,365
\$3,302	\$3,302	Waioeka-Otara (Class A1A) for 10 ha farm	\$3,495

(1) Annual dollars per rating unit including GST

Rivers, Drainage and Flood Management – urban examples

Annual Plan 2016/17 ⁽¹⁾	Annual Plan 2017/18 ⁽¹⁾		Long Term Plan 2018/19 ⁽¹⁾
\$33	\$33	Kaituna: Te Puke urban (Class TP1) for 1000 m2 property	\$34
\$28	\$28	Kaituna: Rotorua urban (Class R03) for 1000 m2 property	\$29
\$368	\$343	Rangitāiki-Tarawera Edgecumbe urban (Class U2) for 1000 m2 property	\$421
\$185	\$185	Whakatāne-Tauranga (Class U1) for 1000 m2 property	\$200
\$451	\$452	Waioeka-Otara: Ōpōtiki urban (Class U1R2) for 1000 m2 property	\$479

(1) Annual dollars per rating unit including GST

Minor River and Drainage targeted rates:

What are the payment options and invoice due dates?

Minor River and Drainage Scheme rates are invoiced once a year. For the 2018/19 rates are due on 20 January 2019. Your rates invoice sets out how much is owed, including any balances carried forward from last year. Payment is due in one instalment and credit cards are not accepted.

Are there penalties for not paying on time?

Penalties are charged for outstanding invoices from prior years and for unpaid invoices in the current year.

Penalties

- I. A charge of 10 percent is made on any instalment that has been assessed for the 2018/2019 financial year that remains unpaid after 20 February 2019.
- II. For rates levied prior to 1 July 2018 a charge of 10 percent is made on rates unpaid 1 July 2018.
- III. A further charge of 10 percent is made on any rates to which a penalty has been added under (ii) if the rates remain unpaid on 20 February 2019.

Where do I pay?

The Minor River and Drainage Scheme rates are payable at the office of Bay of Plenty Regional Council, Quay Street, PO Box 364, Whakatāne.

Can I contact someone about my minor river and drainage rates?

Yes; email info@boprc.govt.nz or phone 0800 884 880

How can I have my say about what Bay of Plenty Regional Council does and what I pay for?

Submissions and feed-back for the Long Term Plan 2018-2028 were taken during March, April and May of 2018. This opportunity is available every year through the Annual Planning process, when rates and funding are set.